

Reply to Office Action mailed March 4, 2009

AMENDMENTS TO THE CLAIMS

Please replace all prior versions, and listings, of claims in the application with the following list of claims:

1. (Currently amended) A ~~device~~ system for the automatic routing of transcription jobs of different types to persons who will undertake the jobs by transcribing recorded dictations, ~~[[with]]~~ the system comprising:

means for ~~establishing the type of~~ classifying a transcription job for a recorded dictation to be routed when a job request arrives to provide a transcription job classification, the transcription job classification being based, at least in part, on an author of the recorded dictation, a form of transmission of the recorded dictation and/or content of the recorded dictation;

means for storing personal parameters of persons who may potentially be assigned to types of jobs perform the transcription job;

means for creating a list of suitable persons ranked according to each person's establishing at least one person suitability and/or availability to perform the transcription job based, who, on the basis of at least in part, on the stored personal parameters including the person's familiarity with prior dictations by the author and/or the person's familiarity with a specialist field associated with the content of the recorded dictation, in the means for storing personal parameters and based, at least in part, on the transcription job classification, is suitable for undertaking the particular job, based on the type established by the means for establishing the type of the job;

means for automatically selecting a person based, at least in part, on the person's ranking in the list; and

means for automatically forwarding the ~~processing request~~ transcription job to the selected person established as suitable, ~~which means for automatic forwarding are connected to the means for establishing at least one suitable person~~

~~wherein the means for establishing at least one suitable person include means for creating a list of suitable persons, ranked according to their suitability on the basis of the personal parameters.~~

2. (Canceled).

Reply to Office Action mailed March 4, 2009

3. (Currently amended) The system of A device as claimed in claim 1, wherein the personal parameters include efficiency information indicative of how efficient a respective person is in performing transcription for jobs in the transcription job classification and further equipped with memory means for storing working-time information indicative of whether the respective person is available to perform the transcription and with means for selecting a person from the list on the basis of their ranking in the list and on the basis of working-time information read from memory means.
4. (Currently amended) The system of A device as claimed in claim 1, further equipped with wherein the list of suitable persons is ranked according to the efficiency information, and wherein the means for automatically selecting the person includes means for selecting a highest ranked person on the list that is available to perform the transcription based, at least in part, on the working information recording information concerning the current workloading of individual persons, and with means for selecting a person from the list on the basis of their ranking in the list and on the basis of the information concerning their current workloading.
5. (Currently amended) The system of A device as claimed in claim 1, further comprising equipped with memory means for storing working time information for the individual persons, with means for recording information concerning the current workloading of the individual persons, and with means for wherein the means for automatically selecting [[a]] the person from the list on the basis of their ranking in the list, on the basis of working time information read from memory means and is based, at least in part, on the basis of information concerning the current workloading.
6. (Currently amended) The system of A device as claimed in claim [[1]] 3, in which the means for storing the personal parameters is connected to a further comprising means for monitoring the selected person during transcription of the recorded dictation to obtain updated efficiency information for the continuous determination of these personal parameters on the basis of each job undertaken by the person.

Reply to Office Action mailed March 4, 2009

7. (Currently amended) ~~[[A]]~~ The system of claim 1, further comprising multiple workstations with means for processing information made available in electronic form, the multiple workstations useable by at least one of the persons who may potentially be assigned to the transcription job to perform the transcription and comprising a device for routing the jobs, as claimed in any one of claims.
8. (Currently amended) ~~[[A]]~~ The system as claimed in of claim ~~[[7]]~~ 1, further comprising with means for voice recognition means for automatically recognizing the recorded dictation to recognize a text file from the recorded dictation, and wherein transcribing the recorded dictation includes correcting at least one error in the text file and for the creation of text information on the basis of dictations by authors, wherein the workstations are transcription workstations for the processing of text information.
9. (Currently amended) ~~[[A]]~~ The system as claimed in of claim ~~[[8]]~~ 1, wherein the means for classifying the transcription job for establishing the type comprises a means for classifying the transcription job based, at least in part, on establishing the a specialist field of the particular content of the recorded dictation.
10. (Currently amended) ~~[[A]]~~ The system as claimed in of claim ~~[[8]]~~ 1, wherein the means for classifying the transcription job for establishing the type comprises a comprise means for classifying the transcription job based, at least in part, on establishing the particular author of the recorded dictation.
11. (Currently amended) At ~~[[A]]~~ least one computer readable storage medium including a set of having instructions stored thereon that, when executable executed by ~~[[a]]~~ at least one processor, the set of instructions operable to perform a method for automatically routing transcription jobs of different types to persons who undertake the jobs by transcribing recorded dictations, the method comprising:
classifying at least one transcription wherein the type of the particular job for a recorded dictation to be routed to provide a transcription job classification, the transcription job classification

Reply to Office Action mailed March 4, 2009

being based, at least in part, on an author of the recorded dictation, a form of transmission of the recorded dictation and/or content of the recorded dictation; is established, and

storing personal parameters of persons who may potentially be assigned to perform the transcription job;

creating a list of suitable persons ranked according to each person's suitability and/or availability to perform the transcription job based, at least in part, on the suitable to undertake the job is determined on the basis of stored personal parameters including the person's familiarity with prior dictations by the author and/or the person's familiarity with a specialist field associated with the content of the recorded dictation, and based, at least in part, on the transcription job classification;

automatically selecting a person to perform the transcription job based, at least in part, on the person's ranking in the list; and

automatically routing the transcription job to the selected person assigned to the types of jobs, to which person the job is routed;

wherein a list of suitable persons, ranked according to their suitability established on the basis of the personal parameters, is created for the particular job type.

12. (Canceled).

13. (Currently amended) The at least one computer readable storage medium as claimed in of claim 11, wherein the person who is both best suited and available is established from the created list on the basis of the personal parameters include efficiency information indicative of how efficient a respective person is in performing transcription for jobs in the transcription job classification and working information indicative of whether the respective person is available to perform the transcription job.

14. (Currently amended) The at least one computer readable storage medium as claimed in of claim 13, wherein the availability of the person is established on the basis of stored the working-time information and the list of suitable persons is ranked based, at least in part, on the efficiency information, and wherein automatically selecting the person includes

Reply to Office Action mailed March 4, 2009

automatically selecting a highest ranked person on the list that is available to perform the transcription job.

15. (Currently amended) The at least one computer readable ~~storage medium as claimed in~~ of claim ~~[[13]]~~ 14, wherein the availability of the person is established on the basis of continuously determined information concerning ~~[[the]]~~ current workloading of ~~[[this]]~~ the person.

16. (Currently amended) The at least one computer readable ~~storage medium as claimed in~~ of claim 13, further comprising monitoring the selected person during transcription of the recorded dictation to obtain updated efficiency information for each transcription job performed by the selected person ~~wherein the availability of the person is established on the basis of stored working-time information and of continuously determined information concerning the current workloading of this person.~~

17. (Canceled).

18. (Currently amended) The at least one computer readable ~~storage medium as claimed in~~ of claim ~~[[17]]~~ 11, further comprising ~~wherein the information to be processed is text information compiled~~ automatically recognizing the recorded dictation with the aid of voice recognition software to recognize text information, and wherein transcribing the recorded dictation includes correcting at least one error in the text information ~~means on the basis of dictation by authors.~~

19. (Currently amended) The at least one computer readable ~~storage medium as claimed in~~ of claim 18, wherein classifying the job is based, at least in part, on a ~~, to establish the type of the particular job, the specialist field of the particular~~ recorded dictation is established.

20. (Currently amended) The at least one computer readable ~~storage medium as claimed in~~ of claim 18, wherein classifying the job is based, at least in part, on ~~, to establish the type of the particular job, the particular author is established~~ of the recorded dictation.